

Fire Action

If fire breaks out in your flat:

- Leave the room where the fire is straight away, then close the door.
- Tell everyone in your flat and get them to leave.
Close the flat entrance door behind you.
- Do not stay behind to put the fire out.
- If there is a lift – Do not use.
- Wait outside, away from the building.
- Call the fire service – dial 999 or 112.

If you see or hear of a fire in another part of the building:

- The building is designed to contain a fire in the flat where it starts.
- This means it will usually be safe for you to stay in your own flat if the fire is elsewhere.
- You must also leave immediately if smoke or heat affects your home, or if you are told to leave by the fire service.
- If there is a lift – Do not use.
- If you are in doubt – get out.

To call the fire service:

- Dial 999 or 112.
- When the operator answers, give your telephone number and ask for the fire service.
- When the fire service reply, give the address where the fire is.
- Do not end the call until the fire service has repeated the address correctly.

